

Libraries in a Parent-Child Hierarchy

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Use libraries to distribute and share content to your linked children accounts. This will ensure that content management is centralized and maintained in the parent account.

Note: A Parent-Child hierarchy is an account configuration in Zunos, contact the [Zunos Customer Success](#) team for more information about this feature.

Linked Content in a Parent-Child configuration

Once a linked file is created, all linked files in the Parent account function as independently linked files. Any linked file in Child accounts can have its settings changed and be renamed by Admins in the Child account. However, replacing or updating the linked file must be actioned by an Admin in the Parent account.

In Libraries, linked content will display the blue chain to indicate the library content is linked from another Parent org. Files displaying a green chain means that the file is linked in a Live Content folder. See the top right of the respective media/folder icon to view the linked chain icons.

The screenshot displays the Zunos Drive interface. On the left, a sidebar shows a tree view with 'Live Content' and 'Libraries' expanded. The main area shows a folder named 'Zunos Shared Content' containing two files: 'Zunos Postcard' and 'Zunos Quiz'. Both files have a green chain icon in the top right corner, indicating they are linked in a Live Content folder. The right-hand panel shows 'Content Details' for the selected folder, including fields for Name, Description, Publish Date, Expiry Date, Created, Modified, Active (checked), and Groups.

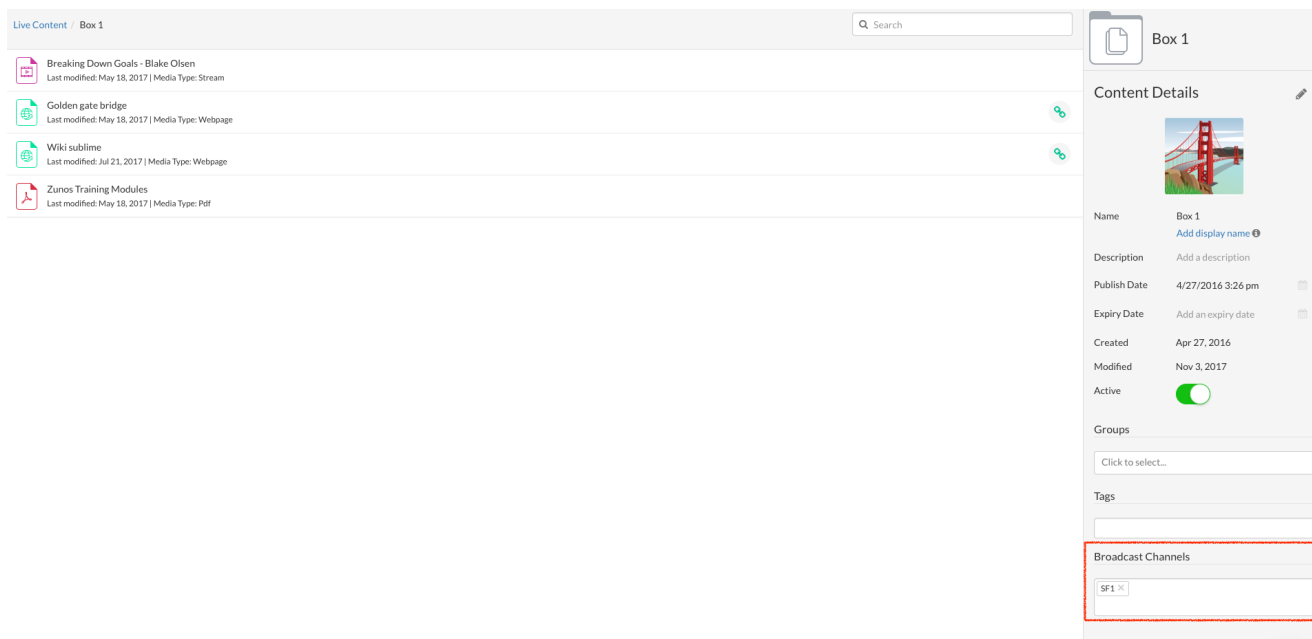
Sharing a Library to a Child account

In order to share a Library to a Child account from a Parent account, you will need to create a new Broadcast Channel Tag. Once the tag has been created in the Parent account Settings, click on the Details Pane beside the name of the Library that you would like to share, and enter the name of the Broadcast Channels' Tag.

Link Content in a Child account

Once a Library has been shared to a Child account via Broadcast Channels, any Admin in the Child account can link the files anywhere within that Child account. This can be done by simply dragging shared library content into their organization's Published content/live content section.

View linked items



The screenshot displays a user interface for managing content. On the left, a list titled 'Live Content / Box 1' contains four items:

- Breaking Down Goals - Blake Olsen (Stream, last modified: May 18, 2017)
- Golden gate bridge (Webpage, last modified: May 18, 2017)
- Wiki sublime (Webpage, last modified: Jul 21, 2017)
- Zanos Training Modules (Pdf, last modified: May 18, 2017)

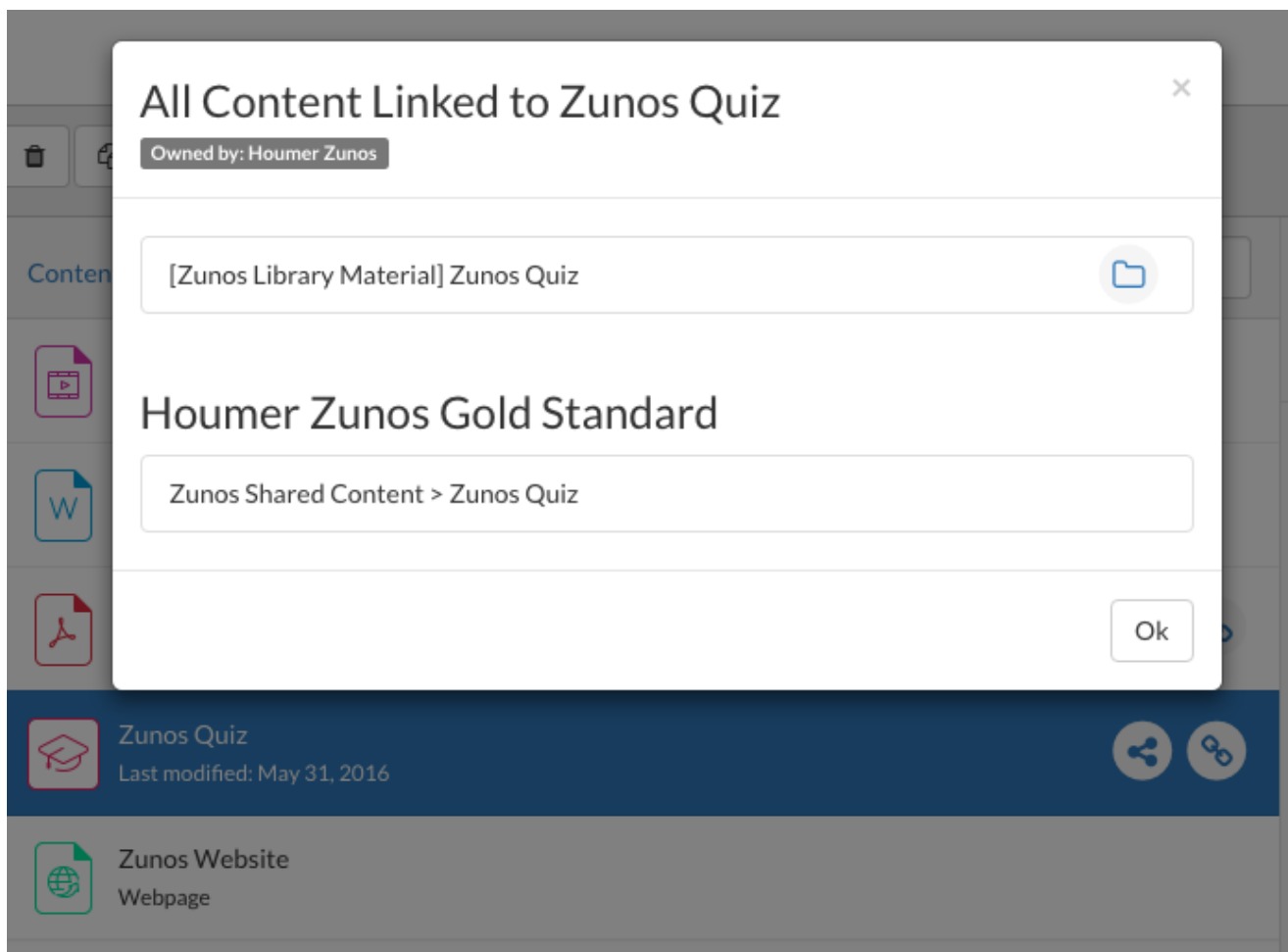
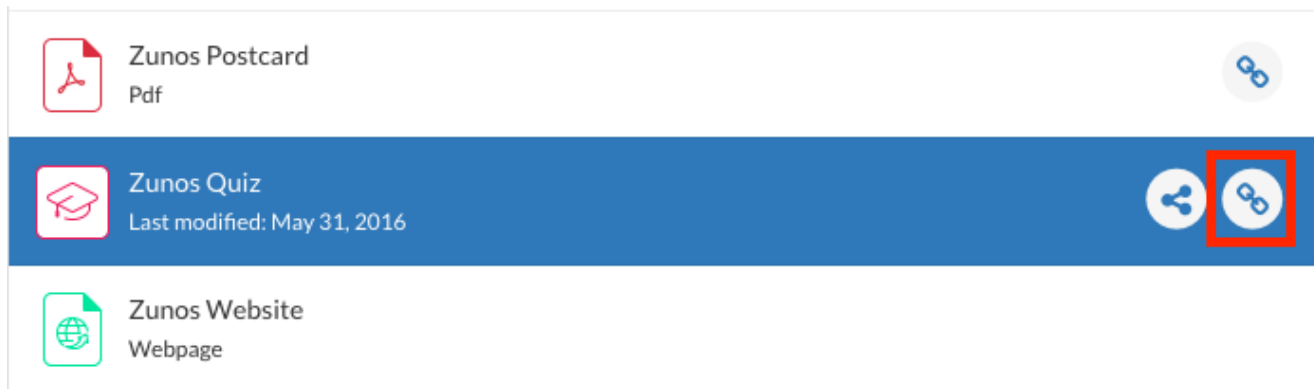
On the right, a 'Content Details' pane for 'Box 1' is shown. It includes a search bar at the top and a list of metadata:

- Name: Box 1 (with an 'Add display name' link)
- Description: Add a description
- Publish Date: 4/27/2016 3:26 pm
- Expiry Date: Add an expiry date
- Created: Apr 27, 2016
- Modified: Nov 3, 2017
- Active: A green toggle switch is turned on.

Below the metadata, there are sections for 'Groups' (with a 'Click to select...' dropdown), 'Tags' (with an empty input field), and 'Broadcast Channels' (with a dropdown menu showing 'SF1'). The 'Broadcast Channels' section is highlighted with a red border.

As an Admin in the Parent Account, you have the ability to view all the linkages of the files you have shared using Broadcast Channels. You can also choose to remove all linkages or update the linked files by using the re-upload function in the files settings.

Simply click on the link logo and it will display all linkages



Content types that can be broadcasted from Parent to Child:

1. Content files such as quizzes, content, message templates, forms.
2. Achievements
3. Courses

4. Dashboards
 5. Leaderboards
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