

# Interacting with Stories in the Hub

Last Modified on 05/03/2021 12:09 pm EDT

Users can "interact" with stories in the Hub by way of sharing them, subscribing to them, liking them, and more. The result of this is twofold - **first**, it gives authors an idea about the kind of content that users like or dislike and **second**, Bigtincan's machine learning capability allows it to analyze your likes/dislikes and recommend stories that are tailor-made for each individual.

The actions that users can take on stories include:

Like and comment

Subscribe

Edit

Bookmark

Flag

Archive

## Like and Comment on a Story

A user can Like and Comment on their preferred stories. This adds up to the user's Social IQ score and allows users to convey their thoughts to the author.

Navigate to the required story and click **Like**. At the bottom of the story page, click **Write a comment** to convey thoughts on the story.

Users can choose to receive notifications when others comment on stories that they have already commented on, and when others reply to their comments.

## Subscribing to Stories

Users can subscribe to all your preferred stories in the Hub. This notifies users of any updates or changes made to the story. To subscribe to a story, navigate to the required story and click **More > Subscribe**.

Changes can include changes to the description or the attachments.

## Editing a story

Apart from editing stories that a user has authored, a user can also edit stories that are authored by other users. But this is completely based on the administrator's permission. If an administrator has allowed you to edit other's stories, you can do so by navigating to the required story and clicking **Edit**.

This opens up the **Edit story** page. This page is similar to the **Create new story** page.

## Bookmarking a Story

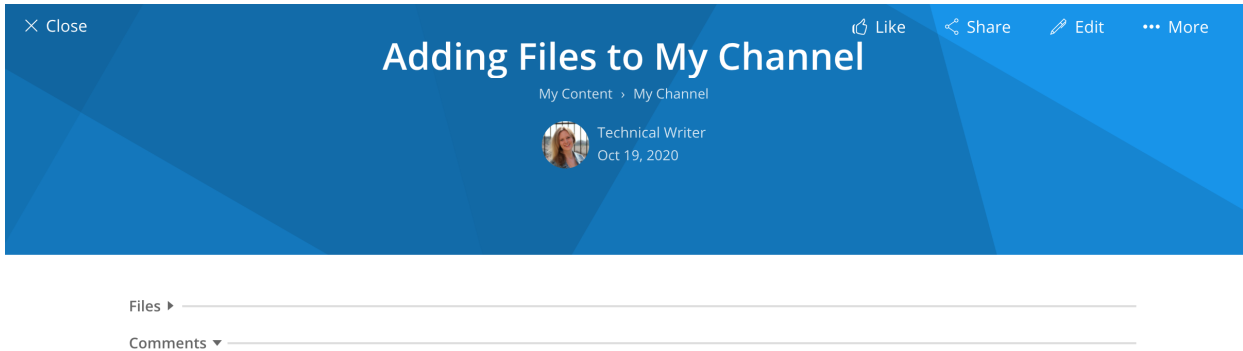
Users can save the stories they'd like to see again by creating bookmarks. This action is similar to bookmarking favorite websites on a browser. To bookmark a story, navigate to the required story and click **More > Bookmark**.

The bookmarked story appears in the **Me** tab of the hub. So next time you want to quickly access this story, navigate to **Me > Bookmarks**.

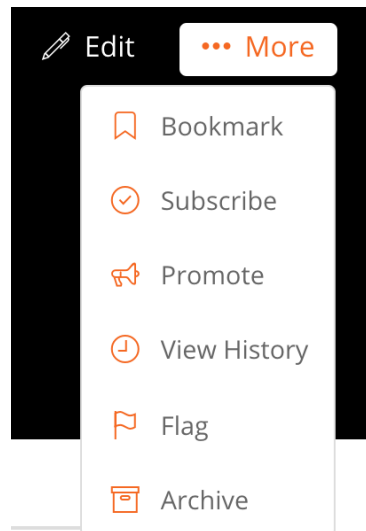
## Flagging a story

Users can flag stories to the author to explain an issue. To Flag a story users will:

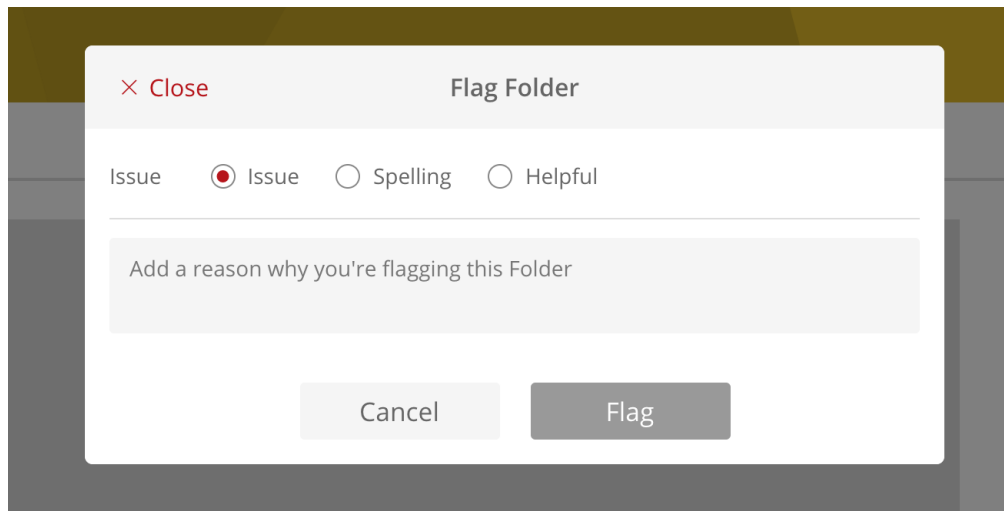
1. Navigate to the story.
2. Select the story to access the story's page:



3. In the upper right corner, select the ellipses labeled. This will generate the following drop-down menu.



4. Select the "Flag" option. This will prompt the following pop-up window:
- 5.



Here, users can select a type of a flag and provide context for the flagging.

***\*Note:*** Publishers can resolve a single Flag, or all Flags at once

## Archiving a story

A story can be archived if it is no longer relevant or required. The author of the story can archive it without requiring any additional permissions. Archived stories will be moved to the **Archive** tab in the Hub.

A user can archive a story that they did not author only if they gain permission via the author. Once archived by a non-author, that user can no longer view the story in the Hub.

To archive a story, navigate to the story and click **More > Archive**. Click confirm to archive a story.