Minimum SyncUser Privileges Required for the Brainshark CRM Connector for Salesforce

Administrative Permissions

• API Enabled - Allows the user to use applications (Required)

General User Permissions

• Edit Tasks - Allows the user to create, edit, and delete tasks (Required)

Standard Object Permissions required for data sync from Brainshark

- Accounts Read enabled
- Cases Read enabled
- Contacts Read enabled
- Leads Read enabled
- Opportunities All Permissions required

Please enable read permissions on any other objects you would like to include Brainshark Content on.

Custom Object Permissions

- Enable all permissions for all of the Brainshark custom objects.
- All Brainshark_Learning__c custom fields should be readable and editable by the sync user.
- Enable Read permissions for any of the other custom objects you would like to include Brainshark content on.